MICROCOMPUTER WORKSTATION
WARRANTY REPAIR REQUEST

PLEASE REPORT ANY IN-WARRANTY PROBLEMS WITH YOUR IBM-PC BY COMPLETING AND RETURNING THIS FORM. PLEASE DO NOT TELEPHONE OR SEND DSI'S. BE CERTAIN THAT ALL INFORMATION IS PROVIDED, INCLUDING THE PURCHASE ORDER NUMBER.

IF YOUR SYSTEM IS NO LONGER UNDER THE 90-DAY WARRANTY, CALL JERRY JACKMAN, 375-3674, FOR MAINTENANCE.

NAME P.A. Eddy PO NO. E6271AJ

BUILDING 318/Tr 3 DATE 3/28/84

AREA 300 INSTALLATION? ____

PHONE 6-4188 SYSTEM MALFUNCTION? X

NATURE/DESCRIPTION OF PROBLEM:

Computer fails to "Boot" reliably. Keyboard error indication at times. Walt Jones of Computerland checked it and suggested we interchange Keyboards (w J.R. Raymonds P.C.) and monitor operations for a few days. This confirmed that the Keyboard is faulty. The P.C. that had the suspect Keyboard failed to "boot," at times. Computerland was informed (Walt Jones) on 3/14/84. Walt said that they would replace the Keyboard; but they haven't to date!

Contact: J.R Raymond 6-4808.

DATE COMPLETED ____

MAIL THIS FORM TO:

~~NORI NICHOLS~~ Val Hamson
OSB/267
3000 AREA

[REPAIR.IBM]